

Cybersecurity: Fundamentals for Employees

Course Description

Cybersecurity: Fundamentals for Employees explores the world of cybercrime. This one-day course will ensure that staff gain an appreciation of company-wide measures to protect against cyberattacks and their own role in the success of these defense measures.

Most importantly, it will help staff recognize phishing attacks and understand what steps to take to mitigate the effect when a cyberattack has been successful. It emphasizes the importance of practicing safe social media behavior to prevent cyber criminals from mining sensitive personal and company data.

Course Outline

Session One: Course Overview

Course Overview
Learning Objectives
Pre-Assignment
Pre-Course Assessment

Session Two: The State of Cybercrime

History of Cybercrime
Recalling Cybercrimes
Historical Examples of Cybercrime
Cost of Cybercrime

Session Three: Types of Cyberattacks

Types of Attacks

Session Four: Role of Human Error

The Role of Human Error
Opening Email

Session Five: What Can a Company Do?

Company-wide Defenses
Other Company-wide Defenses
Focus on Social Media
Create a Social Media Policy

Session Six: Best Practices for Remote or Travelling Employees

Out of Office Protections

Session Seven: Scenarios

Scenario: Malware
Scenario: Potential Data Breach

Session Eight: Cyberattacks on Individuals

Cyberattacks to Obtain Sensitive Information

Malware (Malicious Software)
Social Media
Social Media Scams

Session Nine: Recognizing Phishing Attacks

The Giveaway Clues to Phishing Attacks
Spot the Clue
Phishing Emails

Session Ten: What Can a Person Do?

Supporting Company Efforts
Social Media
Focus on Spear Phishing
How to Protect the Organization
Social Media Safety

Session Eleven: Creating a Personal Cybersecurity Plan

Cybersecurity Starts with You!
Personal Action Plan
Course Summary
Recommended Reading List