

Team Building: Developing High Performance Teams

Team Building: Developing High Performance Teams — will empower workplace leaders to take their teams to the next level. Learners will really get to know their teams, define different team types, improve teamwork by thoroughly understanding and applying the characteristics of effective teams, and much more. The result will be a leader who employs practical, tested techniques that develop trust and rapport, who is able to push their team forward, beyond average engagement levels and into superior performance results. We have included advanced sessions on dealing with conflict, and understanding how action planning and analysis will help teams to achieve better results.

Course Outline

Session One: Course Overview

Session Two: Organizations Today

Session Three: Types of Teams

Session Four: Team Norms

Session Five: The TORI Team Building Model

Session Six: A Team's Activities

Session Seven: The Five Stages of Team Development

The Five Stages of Team Development
Nurturing Teams
Team Problem Solving

Session Eight: Characteristics of Great Teams

Session Nine: Civilized Disagreements and Consensus

Session Ten: Open Communication

Session Eleven: Clear Roles and Assignments

Session Twelve: Shared Leadership

Session Thirteen: Team Player Types

What's Your Team Player Type?
What Does it Mean To Have a Number?
My Team Style

Session Fourteen: The Trust/Relationship Model

Session Fifteen: Lateral and Vertical Thinking

Session Sixteen: Creative Team Thinking

Creative Thinking Methods
Brainstorming and Brainwriting
Six Thinking Hats
Favorite Method Selection

Session Seventeen: Team Shaping Factors

The Four Factors
The Conference

Session Eighteen: Solving Problems

Problem Solving Model Overview
Getting Creative
Phase One
Phase Two
Phase Three

Session Nineteen: Interventions for Team Leaders

Problems and Solutions
Case Study

Session Twenty: Resolving Conflict

Ways to Resolve Conflict
Resolving Internal Conflict

Session Twenty-One: SWOT Analysis

The Meaning of SWOT
Case Study

Session Twenty-Two: Developing Team Action Plans

Planning Tools
Action Planning Chart